

PRIVACY POLICY

This Privacy Policy describes how Mykori Holdings Sdn Bhd (“we”, “us” or “our”) collect, use, process and disclose your Personal Information through the use of our website (“Website”) including our mobile applications (“App”).

HOW DO WE COLLECT YOUR PERSONAL INFORMATION?

We collect the personal information you give us including but not limited to your name, address, email address, telephone number including your contact list when you give us permission on your device, nationality, date of birth, age, gender, marital status, education level, health information, identification number, religion, banking details, debit cards details and credit card details (“Personal Information”) when you browse our Website and or our App. Personal Information may also be collected through the use of our Website and or App which includes but not limited to your internet protocol (IP) address, web terms or searches that led you to our Website, location information, time stamps, feedbacks, reviews, ratings, transaction information or other personal data that may be captured when you interact with us through our live chat feature.

WHAT DO WE DO WITH YOUR PERSONAL INFORMATION?

We may communicate with you about our store(s), existing and new products, updates, information, promotions, marketing materials and any other relevant purposes that you may be notified by us from time to time. By providing us with your Personal Information, you also consent to receiving communication through various means including but not limited to email / notification / call / text / short messaging service / chat application.

HOW DO WE GET YOUR CONSENT?

When you provide to us with your Personal Information including but not limited to filing in your information through the use of our Website and or App, complete a transaction, verify your banking details or credit card details, place an order, arrange for a delivery or return of a purchase, we imply that you voluntarily consent to us collecting and using your Personal Information.

By using our Website and or App, you represent that you are at least of the age of majority, and you have given us your consent to allow any of your minor dependents to use our Website and or App and be responsible for the actions of the minor dependent.

HOW DO YOU WITHDRAW YOUR CONSENT?

You may withdraw your consent at any time by contacting us at info@mykori.my. After you have chosen to withdraw your consent, we may be able to continue to process your Personal Information to the extent required or otherwise permitted by applicable laws and regulations.

HOW DO WE DISCLOSE YOUR PERSONAL INFORMATION?

We may disclose your Personal Information if we are required by law to do so or if you violate our Terms of Service as well as to various third parties which includes but is not limited to our subsidiaries, associated companies, jointly controlled entities, affiliates, service providers and or business partners.

In general, the third-party providers or vendors used by us will only collect, use and disclose your information to the extent necessary to allow them to perform the services they provide to us.

However, certain third-party service providers or vendors, such as payment gateways and other payment transaction processors, may have their own privacy policies in respect to the information that we are required to provide to them for your purchase-related transactions.

For these providers, we recommend that you read their privacy policies so you can understand the manner in which your Personal Information will be handled by these providers. In particular, remember that certain providers may be located in or have facilities that are located in a different jurisdiction than either you or us. So if you elect to proceed with a transaction that involves the services of a third-party service provider, then your information may become subject to the laws of the jurisdiction(s) in which that service provider or its facilities are located. Once you leave our Website or are redirected to a third-party website or application, you are no longer governed by this Privacy Policy or our Terms of Service.

When you click on links on our Website, they may direct you away from our Website. We are not responsible for the privacy practices of other sites and encourage you to read their privacy policies.

HOW DO WE RETAIN YOUR PERSONAL DATA?

We will only retain your Personal Information for so long as it is necessary for the purpose of this Privacy Policy and to the extent required or otherwise permitted by applicable laws and regulations. When we no longer require your Personal Information, we will take steps to erase, remove, destroy, anonymise or prevent access to or use of your Personal Information.

If our store is acquired or merged or sold or entered into a joint venture, consolidation, restructuring, financing or any other types of business transactions with another company, your information may be shared or transferred to the other parties.

HOW DO WE SECURE YOUR PERSONAL INFORMATION?

To protect your Personal Information, we take reasonable legal precautions and follow industry best practices and standards to make sure your Personal Information is protected. This includes measures to prevent your Personal Information from being lost, used, accessed, disclosed or altered in an unauthorised way or being destroyed. All information on our website is encrypted using secure socket layer technology (SSL) and stored with AES-128 encryption. Although no method of transmission over the Internet or electronic storage is 100% secure, we follow all PCI-DSS requirements and implement additional generally accepted industry best practice and standards.

HOW DO WE MANAGE COOKIES?

A cookie is a small amount of data, which often includes an anonymous unique identifier amongst other, that is sent and stored on your computer or mobile device in emails and or notifications that we send to you on our Website and or App. Cookies are required to use our Website and or App. Third parties may be able to associate the Personal Information they collect with other personal information they have about you from other sources. We do not necessarily have access to or control over the cookies they use. You have the right to choose to disable, block or deactivate cookies. Please note that however refusal or removal of some cookies could affect the availability, functionality or use of our Website and our App.

AMENDMENTS

We reserve the right to modify, update or amend this Privacy Policy at any time, so please review it frequently. Modification, updates and or amendments will take effect immediately upon the same being posted on our Website and or App. Your continued use of our Website and or App shall constitute your agreement to be bound by such amendments.

HOW DO YOU CONTACT US?

If you would like to enquire or would like to exercise your rights under this Privacy Policy, please contact us at info@mykori.my